Device Tracker v5.2

Release Notes – July 2022

Highlights

- Lost devices marked for retrieval can be found by any device in close proximity.

New Features

- The Lost Device Nearby feature automatically sends notification messages (with audio, vibrate, or LED alerts) to any device located in close proximity of the lost device.

Deprecation

- Device Tracker Cloud Server v5.0 and above supports Client software versions 4.0, 4.1 and 4.2.

  Starting on January 1, 2023, Device Tracker Cloud Server will no longer support Device Tracker Client versions 4.0, 4.1 and 4.2. The device must be upgraded with Device Tracker Client version 5.0 or above.

- The .CSV file import for device, access point and site registration through the device client app is deprecated. Starting with v5.1, Zebra recommends to import the .CSV file through the web portal.

Usage Notes

Important usage information:

- If Device Tracker v4.2 **or earlier is installed:**
    - Device Tracker v4.2 or earlier must be uninstalled before installing v5.0 or later.
    - If using an EMM, the existing EMM profile must be modified with the new Device Tracker package name "com.zebra.mdna.devicetrackercloud".

Known Issues

- For Android 11, all LG updates (including upcoming releases) support Device Tracker *except* for LG update 11-20-18.00, which requires the 11-23-13.00 LG update for support. For A11 LG updates, see the respective product page in Zebra Support Portal.

Important Links

- Device Tracker Downloads & Support
- Device Tracker Installation and Setup instructions
- Device Tracker User Guide
- Device Tracker Configuration

About Device Tracker

Device Tracker is a cloud-based scalable solution that easily tracks Zebra Android mobile devices, finds missing devices and helps prevent device inventory shrinkage. Misplaced or lost devices within a facility are tracked by leveraging existing Wi-Fi network infrastructure and utilizing Bluetooth technology and audio chirping to locate devices. When locating a device, Device Tracker identifies the general area where the device is located based on the Access Point (AP) it is connected to within the facility. The visual proximity indicator relies on Bluetooth beacon transmissions to determine the approximate location of the device. Audio can be played on the misplaced device to further pinpoint its location.